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## **CU\*Answers Collections Client Base Grows to 13**

### **Grand Rapids, Michigan –November 30<sup>th</sup>, 2009**

CU\*Answers' collaborative collection service business continues to gain force as it adds two new credit unions to its client base. Aberdeen Federal Credit Union of Aberdeen, SD, and District Government Employees Federal Credit Union of Washington, D.C., have joined eleven other credit unions across the nation in utilizing CU\*Answers, a 100% credit union-owned CUSO, for early stage collections services.

According to Collections Manager Jerry Collins, "CU\*Answers initiated a collections department in March of 2007 at the request of our clients to bring more attention to an often overlooked area, delinquent accounts. The continued success of this program shows the accuracy of our suspicion that this area needed more focus, and we're happy that as a CUSO we can provide these services."

### **About CU\*Answers**

CU\*Answers was founded over 35 years ago and is a 100% Credit Union owned CUSO located in Grand Rapids, Michigan. CU\*Answers offers a wide variety of services for credit unions including its flagship CU\*BASE Processing System in both an Online (ASP) and In-house environment, Internet Development Services featuring the **It's Me 247** Online Banking product, Member Check Processing and Direct Deposit processing services. CU\*Answers provides combined services to 165 credit unions nationally representing nearly 1.5 million members and \$10 billion in credit union assets. For more information about how "We Make Credit Unions Go" please visit CU\*Answers at [www.cuanswers.com](http://www.cuanswers.com).

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